

You have stations. Now what?

Once the stations are installed, your EV charging journey is just beginning. How will you ensure that your drivers are supported, your stations are accessible, and your operation runs smoothly?

EV Connect can help.



	Operate	Optimize
Station Management		
Station Access Control	✓	✓
Dashboard and Reporting	✓	✓
Flexible Pricing Options	✓	✓
Charging Network Operations Center (C-NOC) Monitoring		✓
Driver Experience		
iOS/Android Mobile App for Drivers	✓	✓
OCPI: Roaming Between Network Providers	✓	✓
Third Party Platform Integration	✓	✓
Station Reservations		✓
Customer Support		
Remote Technical Support	✓	✓
24/7 Driver Support	✓	✓
In-Dashboard Ticket Management		✓
Quarterly Business Reviews with Client Success Manager		✓
Performance		
Station Health Reports	✓	✓
Station Use, Performance, and Sustainability Reports	✓	✓
Transaction Reports	✓	✓
Energy Management		
Grid Service Revenue	✓	✓
Station Load Limits and Balancing		✓
Station Load Limits Scheduling		✓
Meter Data Reporting and Analytics		✓

Station Access Control

Allows you to limit charging access to specified driver groups, ensuring your stations are only used by those who you designate

Dashboard and Reporting

Enables you to quickly check your stations' uptime and health in one easy view with additional reporting capabilities.

Flexible Pricing Options

Enables you to set flat rate or metered pricing for charging, allowing the possibility of generating revenue from your stations

Charging Network Operations Center (C-NOC) Monitoring

Allows full visibility into station health to solve issues faster with customized alerts and notifications to triage when the station is down

iOS/Android Mobile App for Drivers

Provides drivers a mobile app to manage their experience including locating stations, initiating charges, making payments, and receiving support

OCPI: Roaming Between Network Providers

Unlocks access to thousands of stations across North America for your drivers with integrated network roaming—all under a single account

Third Party Platform Integration

Provides the ability to integrate with other platforms such as PlugShare which makes it easy for drivers to locate your stations

Station Reservations

Enables drivers to book a dedicated timeslot to charge their EV at any reservation-enabled charging station to eliminate driver anxiety

Remote Technical Support

Takes the burden from you and your staff to check on station health with EV Connect's proactive and ability to troubleshoot remotely

24/7 Driver Support

Ensures a positive driver experience by enabling the support drivers need, when they need it, day or night to charge their vehicle

In-Dashboard Ticket Management

Provides a quick way to receive technical support and the ability to track issue resolution in one centralized location

Quarterly Business Reviews with Customer Success Manager

Dedicated support to help track your station's performance against your goals and receive consultation to continually improve

Station Health Reports

Provides an easy way to monitor overall station performance and gather data often needed to receive grants and rebates

Station Use, Performance, and Sustainability Reports

Provides you deep-level insights on station use, overall performance, and sustainability metrics such as GHG reduction, trees saved, and more

Transaction Reports

Allows you to monitor your station's performance against your revenue goals as EV adoption grows and your stations usage increases

Grid Service Revenue

Reduce the energy output of your EV charging stations during peak hours and get paid for creating a cleaner, stronger grid

Station Load Limits and Balancing

Specify a maximum current (A) or power (kW) setpoint based on load constraints and we will dynamically throttle down to balance power across your stations

Station Load Limits Scheduling

Schedule recurring or one-time amperage or power limits to reduce expense on-peak charging and participate in demand response events

Meter Data Reporting and Analytics

Provides you insights based on meter data to update pricing policies and scheduling to meet your business goals